**Model form for returns or exchanges**

*Only complete and return this form if you want to return or exchange product(s).*

I hereby withdraw from our agreement regarding the sale of the following product(s):

**Details of the order**

Order date: \_\_\_\_\_\_\_\_\_\_\_ Receipt date: \_\_\_\_\_\_\_\_\_\_\_ Order number: \_\_\_\_\_\_\_\_\_\_\_

**I want my product (s): return / exchange** (Strike out what does not apply)

**Reason**

*Please tick what applies or provide another reason*

O Product (s) damaged upon receipt

O Not received the correct product (s)

O Product (s) do not meet my expectations

O Other: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**My details**

Initials \_\_\_\_\_\_\_\_\_\_\_\_ Surname: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Street: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ House number: \_\_\_\_\_\_\_\_\_

Postal code: \_\_\_\_\_\_\_\_\_\_\_ City: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Country \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Telephone number: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ E-mail address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Signature Date**

*Only if this form is sent by post*

Send this form from the Netherlands and mention "Returns" and the order number to:

**Osinga de Jong**

**o.v.v. Returns + [order number]**

**Oil mill 2**

**8754 GH, Makkum**

**The Netherlands**

You can also fill in this form and email it as an attachment (Word document) to: <mailto:ordersEBM@eisma.nl>